



Annual Conference

Caribbean Postal Union
Sept. 11-14, 2023
ROK Hotel by Hilton, Kingston, Jamaica
Conference to be held at Jamaica Post

The CPU at 25: Evolving for Economic Sustainability.



Conference Overview:

		<p>Annual Conference September 11 - 14, 2023 ROK Hotel by Hilton, Kingston, Jamaica Conference to be held at Jamaica Post</p>	<p>The CPU at 25: Evolving for Economic Sustainability.</p>	
<p>DAY 1 / Monday Sept. 11, 2023: ECONOMIC SUSTAINABILITY, BEST PRACTICES, LEVERAGING TECHNOLOGY, INDUSTRY PARTNERS</p>				
<p>DAY 2 / Tuesday Sept. 12, 2023: UPU PRESENTATIONS, PRE-CONFERENCE WORKSHOP RESULTS, INDUSTRY PARTNERS</p>				
<p>DAY 3 / Wednesday Sept. 13, 2023: USPS PRESENTATIONS, CPU BUSINESS (CLOSED SESSIONS)</p>				
<p>DAY 4 / Thursday Sept. 14, 2023: PMG / ATTENDEES TOGETHERNESS EXERCISE JAMAICA EXCURSION</p>				




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**DAY 1 / Monday Sept. 11, 2023:
ECONOMIC SUSTAINABILITY, BEST PRACTICES,
LEVERAGING TECHNOLOGY, INDUSTRY PARTNERS**



TIME	SESSION	DOCUMENT NUMBER
9:00am – 9:10am	Prayer Official Opening & Welcome Address by Mr. Lincoln Allen, PMG, Jamaica Post	
9:10am – 9:20am	Welcome Address by Mrs. Clare Seraphin-Wallace, Secretary General of the Caribbean Postal Union and PMG of the Dominica Postal Service and Conference Facilitator (Introduction of Nicolas Bilhoto, UPU & Jamaica Minister (TBD))	
9:20am – 9:30am	Remarks by Mr. Nicolas Bilhoto, Coordinator, Latin America and Caribbean Region and Postal Sector Modernization, UPU on behalf of Mr. Masahiko Metoki, Director General of the UPU	
9:30am – 9:40am	Welcoming Address by Jamaica's Senator the Honourable Dr. Dana Morris Dixon, Minister without Portfolio in the Office of the Prime Minister	
9:40am – 9:50am	MORNING BREAK	

9:50am – 10:00am	Procedural Matters: Assumption of the Chair, Quorum, Agenda proposals and acceptance	
10:00am – 10:01am	Introduction of the Guest Speaker by Mrs. Clare Seraphin-Wallace, Secretary General of the Caribbean Postal Union and PMG of the Dominica Postal Service	
10:01am – 10:25am	Conference Guest Speaker: Mrs Shullette Cox, President of JAMPRO (Jamaica Promotions Corporation) Topic: “The Importance of Public-Private Partnerships in Creating an e-Commerce Infrastructure to Stimulate Economic Sustainability”	
10:25am – 11:00am	Sustainable Caribbean Postal Best Practices (PMGs in the audience to be called upon during the discussion) Sample Topics: Moderator: Ms. Joann Busby, PMG Barbados Postal Service	
11:00am – 11:30am	Reason Solutions , Managing Director Mr. Bikshapu Reddy - Postal Software for Counter, Track and Trace, UPU interfaces, E-Store and other modules.	
11:30am – 12:00pm	GlobalPost International , Managing Director, Mr. Frederick Malamud - Postal supplies, including Community Mail Boxes, Cancelling machines, scales, mail bags, etc.	
12:00pm – 1:30pm	MID-DAY BREAK FOR LUNCH	
1:30pm – 2:00pm	DS Printers and Brokers, Speaker TBD , specialized office support activities including TT Post Bar-Coded envelopes, Trinidad and Tobago	

2:00pm – 3:00pm	<p>Panel Discussion on Technology and CARICOM-CPU Co-operation on How to Obtain Modern Postal Technology</p> <p>Panel Members: Ms. Jennifer Britton, ICT Specialist, CARICOM (online); Abeesha Toussaint-Maximay, Deputy Director of Post (Ag); Mr. George Alexis (Ag. Managing Director TTPost); Rodney Taylor (SG of Caribbean Telecommunications Union); Mr. Bikshapu Reddy (Managing Director, Reason Solutions), etc. Q & A</p> <p>Moderator: Mr. Cecil Benjamin, APMG, Barbados Postal Service</p>	
3:00pm – 3:30pm	<p>The 2023 Progress Report on the “Implementation of the 15 recommendations from the 2022 CPU Conference”</p> <p>Presenter/Moderator: Mr. Samuel Brangman Jr., PMG, Bermuda</p>	
<p>End of Day #1 3:30pm</p>	<p>End-of-Day Comments and review of Highlights and Learning from the Chair - SG</p>	
3:30pm – 5:00pm	<p>JA Post - The ‘Flow of Mail’ Tour, including current relationship with Customs, at the Jamaica Post, Central Sorting Office (CSO) on South Camp Road in Kingston.</p>	



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**DAY 2 / Tuesday Sept. 12, 2023:
UPU PRESENTATIONS, PRE-CONFERENCE
WORKSHOP RESULTS, INDUSTRY PARTNERS**



TIME	SESSION	DOCUMENT NUMBER
9:00am – 9:05am	Welcome and recap address by Mrs. Clare Seraphin-Wallace, Secretary General of the Caribbean Postal Union and PMG of the Dominica Postal Service	
9:05am – 9:25am	Report on the “The UPU 2022 to 2025 Regional Development Plan” Presenter: Mr. Nicolás Bilhoto, UPU	
9:25am – 9:45am	Increasing understanding of postal security within the region, the UPU’s S58 and S59 Security Standards, and the Facilitation of Security Certification Reviews at Caribbean Posts Presenter: Ms. Dawn Wilkes, Programme Manager, Postal Security, UPU	
9:45am – 10:10am	2022 – 2023 Statistics on Letter mail and Parcel Increases / Decline in the Caribbean & Projections Presenter: Mr. Jose Anson, Economist, UPU	
10:10am – 10:45am	Update on UPU-CTU (Caribbean Telecommunications Union) Memorandum of Understanding (MOU) to collaborate and promote digital transformation in postal services in the Caribbean region. Presenter: Rodney Taylor (SG of Caribbean Telecommunications Union) .POST platform Presenter: Mr. Tracey Hacksaw, .POST Projects Manager, .POST Business Management	

10:45am – 11:15am	ORE3 Project Plan / Workshop / Next steps and Updates - Assess your operational efficiency using the key performance indicators (KPIs) Presenter: Mr. Chokri Ellili, Programme Manager, Quality Improvement, UPU	
11:15am – 11:40am	Caribbean Regional Transport Project and Update on the Caribbean Multi-Hub Postal Mechanism (Jamaica) Presenter: Jan Bojnansky, Suply Chain Coordinator, UPU Caribbean Data Sharing Agreements (DSA) Update - Jan Bojnansky w/ Melissa Martinez, PMG (Ag.), Cayman Post	
11:40am – 12:00pm	Mail transportation in the Caribbean Region James Nizinski, Air Cargo Carriers	
12:00pm – 12:30pm	Q & A with American Airlines Global Account Manager Greg Griffin & Billy Roach AA Global Manager, Postal Operations	
12:30pm – 2:00pm	MID-DAY BREAK FOR LUNCH	
2:00pm – 2:30pm	UPU Extraordinary Congress, Riyadh, Saudi Arabia, Oct. 1st – 5th, 2023 Presenter: Mr. Nicolas Bilhoto, UPU	
2:30pm – 3:00pm	Opening up of the UPU to wider Postal Sector Players Presenter: TBD / Task Force - Stuart Smith, Task Force Co-Chair	
3:00pm – 3:15pm	AFTERNOON BREAK	
3:15pm – 5:00pm	Disaster Risk Management (DRM) Project Plan Presenter: Fumiko Hohara, Disaster Risk Manager Expert, UPU Introduction to Plan and Carlos Villacis, UPU DRM Consultant	
End of Day #2 5:00pm	End-of-Day Comments and review of Highlights and Learning from the Chair - SG	




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**DAY 3 / Wednesday Sept. 13, 2023:
USPS PRESENTATIONS,
CPU BUSINESS (CLOSED SESSIONS)**




TIME	SESSION	DOCUMENT NUMBER
9:00am – 9:05am	Welcome and recap address by Mrs. Clare Seraphin-Wallace, Secretary General of the Caribbean Postal Union and PMG of the Dominica Postal Service	
9:05am – 9:50am	Expanding on “The Caribbean Project” Announced at 2022 CPU Conference Presenter: Ms. Mary Anderson, Executive Director, Intl Postal Affairs at United States Postal Service	
9:50am – 10:30am	Report on the 2023 Pre-Conference Workshop “Recommendations on Reimagining the CPU - evolving for economic sustainability” Participants will vote on the recommendations which will be presented to the Ministers at the Council of Ministers Meeting Presenter: Mr. George Alexis, Managing Director (Ag.) TTPost	
10:30am – 11:00am	Electronic Advance Data (EAD), Customs Declaration System (CDS) Presenter: Ms. Modi Delgado, International Postal Affairs, USPS Expert	
11:00am – 11:30pm	Import Control System 2 (ICS2) Presenter: Elisabeth Massonnet, Director, Int’l Relations, La Poste, France	

11:30pm – 1:00pm	MID-DAY BREAK FOR LUNCH / CPU BUSINESS “CLOSED SESSIONS” ALL AFTERNOON	
1:00pm – 1:30pm	CPU Financials Presentation and Review Management Board Report 2022 - 2023 Presenter: SG / Chair, CPU Management Board	
1:30pm – 2:00pm	The 2023-2024 CPU Business Plan / Including The 2023 Progress Report on work achieved by the working teams on the “Implementation of the CPU Regional Postal Strategy (RPS)” Presenter: Mrs. Clare Seraphin-Wallace, Secretary General of the Caribbean Postal Union and PMG of the Dominica Postal Service	
2:00pm – 3:00pm	PMG Open Mic Sessions – Discuss any DO concerns, etc. that will impact DOs & CPU going forward (to help develop future Business Plan, etc.). Moderator: Mrs. Jacqueline Adams Olivierre. Director, St. Vincent & the Grenadines	
3:00pm – 3:15pm	AFTERNOON BREAK	
3:15pm – 4:15pm	CPU Constitution & Regulations / US initiative, etc. – All CPU Task Force creation re CPU work to be done, Motions - 2023 / 2024 Moderator: Mr. Samuel Brangman Jr., PMG Bermuda	
4:15pm – 5:00pm	Next Steps for CPU Assuming that Recommendations Regarding the CPU are Accepted by the Council of Ministers – Agenda to be confirmed Presenter: Mr. George Alexis, Ag. Managing Director TT Post, Chair, CPU Management Board	





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**DAY 4 / Thursday Sept. 14, 2023:
PMG / ATTENDEES TOGETHERNESS EXERCISE
JAMAICA EXCURSION**



TIME	SESSION	DOCUMENT NUMBER
9:00am – 4:00pm	TBD – Hotel pick-up PMG / Attendees Togetherness Exercise / Jamaica Excursion	

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